Who is eligible to enroll?

All domestic degree-seeking students, regardless of credit hours, must purchase the plan, unless proof of comparable coverage is furnished. Online only degree students are not eligible. All international student (F and J visas), regardless of degree seeking status, are automatically enrolled in this insurance plan unless proof of comparable coverage is furnished.

The student (Named Insured, as defined in the Certificate) must actively attend classes for at least the first 31 days after the date for which coverage is purchased. Home study, correspondence, and online courses do not fulfill the eligibility requirements that the student actively attend classes. The Company maintains its right to investigate eligibility or student status and attendance records to verify that the Policy eligibility requirements have been met. If and whenever the Company discovers that the Policy eligibility requirements have not been met, its only obligation is refund of premium.

Where can I get more information about the benefits available?

Please read the certificate of coverage to determine whether this plan is right before you enroll. The certificate of coverage provides details of the coverage including benefits, exclusions, and reductions or limitations and the terms under which the coverage may be continued in force. Copies of the certificate of coverage are available from the College and may be viewed at www.uhcsr.com. This plan is underwritten by UnitedHealthcare Insurance Company and is based on policy number 2023-4059-1. The Policy is a Non-Renewable One-Year Term Policy.

Who can answer questions I have about the plan?

If you have questions please contact Customer Service at 1-800-767-0700 or customerservice@uhcsr.com.

Highlights of Coverage offered by UnitedHealthcare Student Resources

Coverage Dates and Plan Cost

<table>
<thead>
<tr>
<th>Rates</th>
<th>Annual 8-1-2023 to 7-31-2024</th>
<th>Spring/Summer 1-1-2024 to 7-31-2024</th>
<th>Summer 5-13-2024 to 7-31-2024</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student</td>
<td>$2,494.00</td>
<td>$1,451.00</td>
<td>$545.00</td>
</tr>
</tbody>
</table>

NOTE: The amounts stated above include certain fees charged by the school you are receiving coverage through. Such fees may include amounts which are retained by your school (to, for example, cover your school’s administrative costs associated with offering this health plan) as well as amounts which are paid to certain non-insurer vendors or consultants by, or at the direction of, your school.

The Insured Person must meet the eligibility requirements each time a premium payment is made. To avoid a lapse in coverage, the Insured Person's premium must be received within 14 days after the coverage expiration date. It is the Insured Person's responsibility to make timely premium payments to avoid a lapse in coverage.
Other Coverage

Accident coverage for Intercollegiate sports injury is provided under a separate policy, 2023-4059-8.

### Highlights of the Student Health Insurance Plan Benefits

**METALLIC LEVEL – PLATINUM WITH ACTUARIAL VALUE OF 91.310%**

#### Preferred Providers: The Preferred Provider Network for this plan is UnitedHealthcare Choice Plus. Preferred Providers can be found using the following link: [UHC Choice Plus](#)

#### Student Health Center Benefits: The Deductible and Copays will be waived and benefits will be paid at 100% for Covered Medical Expenses incurred when treatment is rendered at the Student Health Center. Policy Exclusions and Limitations do not apply.

<table>
<thead>
<tr>
<th></th>
<th>Preferred Providers</th>
<th>Out-of-Network Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Overall Plan Maximum</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Plan Deductible</td>
<td>$0 Per Insured Person, per Policy Year</td>
<td>$1,000 Per Insured Person, per Policy Year</td>
</tr>
<tr>
<td>Out-of-Pocket Maximum</td>
<td>$2,000 Per Insured Person, Per Policy Year</td>
<td>$4,000 Per Insured Person, Per Policy Year</td>
</tr>
<tr>
<td><strong>Coinsurance</strong></td>
<td>80% of Allowed Amount for Covered Medical Expenses</td>
<td>60% of Allowed Amount for Covered Medical Expenses</td>
</tr>
<tr>
<td><strong>Prescription Drugs</strong></td>
<td>$15 Copay for Tier 1</td>
<td>No Benefits</td>
</tr>
<tr>
<td></td>
<td>$30 Copay for Tier 2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>$60 Copay for Tier 3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Up to a 30-day supply per prescription filled at a UnitedHealthcare Pharmacy (UHCP) Retail Network Pharmacy</td>
<td></td>
</tr>
<tr>
<td><strong>Preventive Care Services</strong></td>
<td>100% of Allowed Amount</td>
<td>Allowed Amount after Deductible</td>
</tr>
<tr>
<td><strong>The following services have per service Copays</strong></td>
<td>Physician's Visits: $25</td>
<td>Physician's Visits: $25 after Deductible</td>
</tr>
<tr>
<td></td>
<td>Medical Emergency: $100</td>
<td>Medical Emergency: $100 not subject to Deductible</td>
</tr>
<tr>
<td><strong>Outpatient Mental Illness/Substance Use Disorder Treatment, except Medical Emergency and Prescription Drugs</strong></td>
<td>Office Visits: $25</td>
<td>Office Visits: $25</td>
</tr>
<tr>
<td></td>
<td>100% of Allowed Amount</td>
<td>Allowed Amount after Deductible</td>
</tr>
<tr>
<td></td>
<td>Other Outpatient Services: Allowed Amount</td>
<td>Other Outpatient Services: Allowed Amount after Deductible</td>
</tr>
</tbody>
</table>
Exclusions and Limitations

No benefits will be paid for: a) loss or expense caused by, contributed to, or resulting from; or b) treatment, services or supplies for, at, or related to any of the following:

2. Biofeedback, except as specifically provided in the Policy.
3. Cosmetic procedures, except as specifically provided in the Policy or reconstructive procedures to:
   - Correct an Injury or treat a Sickness.
   - Treat a congenital hemangioma on the face or neck for an Insured age 18 or younger.
   - Correct a congenital defect, disease or anomaly for which benefits are otherwise payable under the Policy. The primary result of the procedure is not a changed or improved physical appearance.
4. Custodial Care.
   - Care provided in: rest homes, health resorts, homes for the aged, halfway houses, college infirmaries or places mainly for domiciliary or Custodial Care.
   - Extended care in treatment or substance abuse facilities for domiciliary or Custodial Care.
5. Dental treatment except:
   - For accidental Injury to Sound, Natural Teeth.
   - As specifically provided in the Schedule of Benefits.
   - As described under Dental Treatment in the Policy.
   This exclusion does not apply to benefits specifically provided in Pediatric Dental Services.
6. Elective Surgery or Elective Treatment.
7. Foot care for the following, except as specifically provided in the Policy:
   - Flat foot conditions.
   - Supportive devices for the foot.
   - Subluxations of the foot.
   - Fallen arches.
   - Weak feet.
   - Chronic foot strain.
   - Routine foot care including the care, cutting and removal of corns, calluses, toenails, and bunions (except capsular or bone surgery).
   This exclusion does not apply to preventive foot care to conditions associated with metabolic, neurologic, or peripheral vascular disease.
8. Health spa or similar facilities. Strengthening programs.
9. Hearing examinations. Hearing aids. Other treatment for hearing defects and hearing loss. “Hearing defects” means any physical defect of the ear which does or can impair normal hearing, apart from the disease process. This exclusion does not apply to:
   - Hearing defects or hearing loss as a result of an infection or Injury.
   - Hearing Aids specifically provided for in Benefits for Hearing Aids for Minor Children.
   - Hearing exams and tests to determine the need for hearing correction.
11. Injury or Sickness for which benefits are paid or payable under any Workers' Compensation or Occupational Disease Law or Act, or similar legislation.
12. Injury sustained while:
   - Participating in any contest or competition of intercollegiate.
   - Traveling to or from such sport, contest or competition as a participant.
   - Participating in any practice or conditioning program for such sport, contest or competition.
13. Investigational services.
14. Nuclear, chemical or biological contamination, whether direct or indirect. “Contamination” means the contamination or poisoning of people by nuclear and/or chemical and/or biological substances which cause Sickness and/or death.
15. Commission of or attempt to commit a felony. Fighting.
16. Prescription Drugs, services or supplies as follows, except as specifically provided in the Policy:
   - Therapeutic devices or appliances, including: hypodermic needles, syringes, support garments and other non-medical substances, regardless of intended use, except as specifically provided in the Policy.
   - Immunization agents, except as specifically provided in the Policy.
   - Drugs labeled, “Caution - limited by federal law to investigational use” or experimental drugs.
   - Products used for cosmetic purposes.
   - Drugs used to treat or cure baldness. Anabolic steroids used for body building.
   - Anorectics - drugs used for the purpose of weight control.
• Fertility agents or sexual enhancement drugs.
• Growth hormones.
• Refills in excess of the number specified or dispensed after one (1) year of date of the prescription.

17. Reproductive services for the following, except as specifically provided in the Policy:
• Genetic counseling and genetic testing.
• Cryopreservation of reproductive materials. Storage of reproductive materials.
• Fertility tests.
• Infertility treatment (male or female), including any services or supplies rendered for the purpose or with the intent of inducing conception.
• Premarital examinations.
• Impotence, organic or otherwise.

18. Research or examinations relating to research studies, or any treatment for which the patient or the patient’s representative must sign an informed consent document identifying the treatment in which the patient is to participate as a research study or clinical research study, except as specifically provided in the Policy.

This exclusion does not apply as follows:
• When due to a covered Injury or disease process.
• To benefits specifically provided in Pediatric Vision Services.
• To benefits specifically provided in the Policy.

20. Preventive care services which are not specifically provided in the Policy, including:
• Routine physical examinations and routine testing.
• Preventive testing or treatment.
• Screening exams or testing in the absence of Injury or Sickness.

21. Speech therapy, except as specifically provided in the Policy. Naturopathic services.

22. Stand-alone multi-disciplinary smoking cessation programs. These are programs that usually include health care providers specializing in smoking cessation and may include a psychologist, social worker or other licensed or certified professional.

23. Supplies, except as specifically provided in the Policy.

24. Surgical breast reduction, breast augmentation, breast implants or breast prosthetic devices, or gynecomastia, except as specifically provided in the Policy.

25. Treatment in a Government hospital, unless there is a legal obligation for the Insured Person to pay for such treatment.

26. War or any act of war, declared or undeclared; or while in the armed forces of any country (a pro-rata premium will be refunded upon request for such period not covered).

27. Weight management. Weight reduction programs. Nutrition programs. Treatment for obesity (except surgery for morbid obesity). Treatment for Morbid Obesity associated with serious and life threatening disorders such as diabetes mellitus and hypertension is covered. Morbid Obesity means a body weight of two times the normal weight or greater, or 100 pounds in excess of normal body weight based on normal body weight using generally accepted height and weight tables for a person of the same age, sex, height and frame. Benefits will be provided only upon written request for treatment with a treatment plan written by a Physician, and services or treatment must meet the Company’s medical criteria. Surgery for removal of excess skin or fat. This exclusion does not apply to benefits specifically provided in the Policy.

ID Cards

Insured students will receive emailed instructions on how to create a My Account and access their electronic ID card. From the uhcsr.com/myaccount website, ID cards can be downloaded, faxed, emailed or printed. Additionally, students can request delivery of an ID card through the U.S. mail from their My Account. Access to ID card information is also available on the UHCSR mobile app, available on the App Store or Google Play.

This Summary Brochure is based on Policy #2023-4059-1.

NOTE: The information contained herein is a summary of certain benefits which are offered under a student health insurance policy issued by UnitedHealthcare. This document is a summary only and may not contain a full or complete recitation of the benefits and restrictions/exclusions associated with the relevant policy of insurance. This document is not an insurance policy document and your receipt of this document does not constitute the issuance or delivery of a policy of insurance. Neither you nor UnitedHealthcare has any rights or responsibilities associated with your receipt of this document. Changes in federal, state or other applicable legislation or regulation or changes in Plan design required by the applicable state regulatory authority may result in differences between this summary and the actual policy of insurance.
NON-DISCRIMINATION NOTICE

UnitedHealthcare Student Resources does not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to:

Civil Rights Coordinator
United HealthCare Civil Rights Grievance
P.O. Box 30608
Salt Lake City, UTAH 84130
UHC_Civil_Rights@uhc.com

You must send the written complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free member phone number listed on your health plan ID card, Monday through Friday, 8 a.m. to 8 p.m. ET.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online https://ocrportal.hhs.gov/ocr/portal/lobby.jsf


Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C. 20201

We also provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for free language services such as speaking with an interpreter. To ask for help, please call the toll-free member phone number listed on your health plan ID card, Monday through Friday, 8 a.m. to 8 p.m. ET.
LANGUAGE ASSISTANCE PROGRAM

We provide free services to help you communicate with us, such as, letters in other languages or large print. Or, you can ask for free language services such as speaking with an interpreter. To ask for help, please call toll-free 1-866-260-2723, Monday through Friday, 8 a.m. to 8 p.m. ET.

English
Language assistance services are available to you free of charge. Please call 1-866-260-2723.

Albanian

Amharic

Arabic
تتوفر هذه الخدمات المساعدة اللغوية مجداً. حصل على الرقم 1-866-260-2723.

Armenian

Bantu- Kirundi
Uronswa ku bantu servisi zifatiye ku rurimi za kugufasha. Utgerezwa guhamagara 1-866-260-2723.

Bisayan- Visayan (Cebuano)
Magagamit nimo ang mga serbisyo sa tabang sa lengguwahe nga walyay bayad. Paliwag tawag sa 1-866-260-2723.

Bengali- Bangala
ধর্মীয় : ভাষা সহায্য পরিষেবা আপনি বিমানঘাট একে পাবেন। এক করতে 1-866-260-2723-এ কর করুন।

Burmese

Cambodian- Mon-Khmer

Cherokee

Chinese
您可以免費獲得語言援助服務。請致電 1-866-260-2723。

Chocotaw
Chahta anumpa ish anumpuli hokmvt tolshki yvt peh pilla ho chi aple hinla. I paya 1-866-260-2723.

Cushite- Oromo

Dutch
Taalbijstandsdiens ten zijn gratis voor u beschikbaar. Gelieve 1-866-260-2723 op te bellen.

French

French Creole- Haitian Creole
Gen sevis ti ou lang ki disponib graf pou ou. Rele 1-866-260-2723.

German

Greek

Gujarati
ભાષા સહાય સેવાઓ તમું મળી લિખાણથી ઉપલબ્ધ છે. કૃપણ કીર્તિને 1-866-260-2723 પર કોલ કરો.

Hawaiian
Kūkua manuahi ma ka ‘ōlelo i lea’ia. E kelepona i ka helu 1-866-260-2723.

Hindi
धार्मिक भाषा सहायता सेवाएं हिन्दी उपलब्ध हैं। कृपया 1-866-260-2723 पर कॉल करें।

Hmong
Muaj cov kev pab tohais lus pub dawb rau koi. Thov hu rau 1-866-260-2723.

Ibo

Ilocano
Adda awan bayadna a serbisyo para iti language assistance. Pangungusim na tawag ni 1-866-260-2723.

Indonesian

Italian
Sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-260-2723.

Japanese
無料の言語支援サービスをご利用いただけます。1-866-260-2723 までお電話ください。

Karen

Korean
연어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-260-2723 번으로 전화하십시오.

Kru- Bassa
Bot ba hola ni kobol mahop ngu naa wogui wu ba ye ha i nyu yon. Sebel i nisinga ini 1-866-260-2723.

Kurdish Sorani
خیزماکانیکی یزیمەنیی زیمەیەمی پەژەرەوەیە بە تو دەکەی. تەکلیەکەیە بەکەی بە زیمەزە 1-866-260-2723.

Laotian

SR LAP 64 (6-18)
NOTICE:
The benefits contained within have been revised since publication. The revisions are included within the body of the document, and are summarized on the last page of the document for ease of reference.

NOC2 - 08/08/2023
1. Updated the Summer rate to $545.00.

NOC1 - 08/04/2023
NOC1 8/4/2023
Policy: NA
Certificate:
Updated Routine Eye Exam exclusion
From:
This exclusion does not apply as follows:
• When due to a covered Injury or disease process.
• To benefits specifically provided in Pediatric Vision Services.

To:
1. Routine eye examinations. Eye refractions. Eyeglasses. Contact lenses. Prescriptions or fitting of eyeglasses or contact lenses.
This exclusion does not apply as follows:
• When due to a covered Injury or disease process.
• To benefits specifically provided in Pediatric Vision Services.
• To benefits specifically provided in the Policy.

Added below line item to SOB:
Vision, Including Surgical Treatment of Injuries or Illness: PP: Paid as any other Sickness OON: Paid as any other Sickness

In SOB Header added the below:
Student Health Center Benefits: The Deductible and Copays will be waived and benefits will be paid at 100% for Covered Medical Expenses incurred when treatment is rendered at the Student Health Center. Policy Exclusions and Limitations do not apply.

SOB Added line item below:
Vision Including Surgical Treatment of Injuries and Illnesses – PP: PAAOS OON: PAAOS

In UHCP Endorsement under Rebates and Other Payments removed the below:
Maximum Allowable Amount means the maximum amount that should be paid for covered Prescription Drug Products in a Therapeutic Class. This amount is subject to our review and change from time to time and varies by Therapeutic Class.
Summary Brochure:
Added SHC Benefits paragraph below to Highlights Table:
Student Health Center Benefits: The Deductible and Copays will be waived and benefits will be paid at 100% for Covered Medical Expenses incurred when treatment is rendered at the Student Health Center. Policy Exclusions and Limitations do not apply.

For Mental Health for Preferred Provider for Outpatient Office Visits added 100% of Allowed Amount Under OON Provider for Outpatient Office Visits added Allowed Amount
Removed Fall from Rates and dates table
Updated Spring/Summer Rate to reflect $1,450.00
Updated Summer Period effective date to 5/13/2023

Updated Routine Eye Exam exclusion
From:
This exclusion does not apply as follows:
• When due to a covered Injury or disease process.
• To benefits specifically provided in Pediatric Vision Services.

To:
This exclusion does not apply as follows:
• When due to a covered Injury or disease process.
• To benefits specifically provided in Pediatric Vision Services.
• To benefits specifically provided in the Policy.