

AuPairCare Provider Search

[1] Go to www.uhcsr.com/aupaircare. You'll find links under **Search for a Provider**:

Welcome AuPairCare SP

Welcome to your student health insurance plan page. UnitedHealthcare **StudentResources** is committed to doing our part to reduce waste and its impact on the environment. Part of this commitment includes reducing our use of paper as well as increasing our security of personal health information. This is your planet. Go Green! Create an Account Today!

For plan details, including benefits and rates, please refer to Plan Information section below.

Customer Service: 1-866-548-8472

Search for a Provider ←

If your plan includes access to a PPO network, you may search for providers by selecting the link below.

Healthcare provider or facility
Please use this link to search for participating providers or facilities.

[UHC Options PPO](#)

Mental Health provider or facility
Please use this link to search for a mental or behavioral health provider or facility.

[United Behavioral Health](#)

In either case, clicking on the *UHC Options PPO* link brings up a search page that looks like this:

Or if you log in to your **My Account** page, in the section titled **Policy Information**, you'll see a link called *Locate a Network Provider*:

My Account

Your **StudentResources** ID Number (SR ID) listed below under Insured Information, is a unique number used to identify each insured when submitting claims or making inquiries regarding eligibility.

If you have any questions with regard to your account, or if the Insured Information below is incorrect, please call 1-800-767-0700 (7:00 AM – 7:00 PM, CST, Monday through Friday) or email us at customerservice@uhcsr.com

POLICY INFORMATION

View My Claims	Current Coverage Information
View Claims Address	Coverage History Information
Locate a Network Provider ←	View Insurance Applications ←
View Prescription Plan Information	My Personal Information

[2] Click on *Change address* to pull up a window that allows you to narrow down the location of your search. Fill in as much as you want: use just a ZIP code, or city and state, or a full address. Leave all the boxes blank to search the entire United States. Click **OK**.

If you go via **My Account**, clicking on the *Locate a Network Provider* link takes you to a page with the necessary links:

Locate Network Provider

Select the link(s) below to locate a network provider in your area.

Provider networks change periodically. To ensure that a provider is participating in the network, please use these links before making an appointment.

Healthcare provider or facility
Please use this link to search for participating providers or facilities.

[UHC Options PPO](#)

Mental Health provider or facility
Please use this link to search for a mental or behavioral health provider or facility.

[United Behavioral Health](#)

[3] Next, enter what you need a provider for in the **New Search** box. For instance, you could enter “Primary Care Physician” for a general medical provider, “Urgent Care” for a walk-in clinic, or “Hospital” for emergencies. Click **GO** to begin your search.

Once it comes back with the results of your search, you can refine it further. For instance, looking at the screenshot below, you can enter a different number of miles from your location (1), or drag the bar indicator to adjust the distance (2). You can also narrow your results (3) by clicking on specific types of providers, specialties, gender, languages spoken, hospital affiliation, or city.

For your convenience, you can click the [Print](#) link (4) just below the **Narrow Your Results** section to print out the results of your search.

In the section where specific providers are listed (5), each entry will tell you what specialties are available at that practice (6), get more details about the provider (7), the estimated distance to the provider as well as the provider's address and phone number (8), plus links to get a map, see additional locations (if they have multiple offices), add the contact information, or request they text you (9).

Clicking the information icon (i) next to **Specialty/Specialties**, brings up definitions for what's available at that practice.

The screenshot shows a search results page for providers. At the top, it displays 'Showing 9 results within 10 miles of FL 33702'. Below this is a 'Change address' link and a slider to adjust the distance. A filter section titled 'Narrow Your Results' includes categories like 'Provider Category', 'Specialty Category', 'UnitedHealth Premium® Physician Designation', and 'Gender'. A 'Print' link is located below the filters. The main results section is titled 'See Important Notice About Participating Providers Below'. The first result is for 'Mohamed I Ali, MD', showing 'In Network' status, specialties (Emergency Medicine, Pulmonary Medicine, Urgent Care Medicine), estimated distance (5 miles), address (2201 CENTRAL AVE, SAINT PETERSBURG, FL 33713-8844), and phone number (727-347-5242). Links for 'Map', '1 Additional Location', 'Add Contact', and 'Text Me' are provided. A 'More about this provider' link is also present. Below the provider details is a section for 'UnitedHealth Premium® Physician Designation' with a star rating and the specialty 'Pulmonology'. The second result is for 'Bayfront HMA Conv Care LLC', also marked as 'In Network'.

Questions? Call 866-548-8472

