



Message Center

Your central location for insurance-related emails and claims information.

In today's digital world, you want quick, easy, and secure access to your health insurance information. With your **My Account** on www.uhcsr.com, you have just that, 24 hours a day, seven days a week. A key piece of your **My Account** is **Message Center**.

With **Message Center**, your personal health information is more secure because we're sending notifications to your email address instead of a mailing address where you may no longer live. You'll receive an email notification with instructions to log in to **My Account** to review any recently added documents, instead of getting paper copies in the mail.

You may also choose to **Opt-Out** of electronic delivery and receive paper copies instead by going to **My Email Preferences** and indicating your preference.

Email notifications include:

- Claims Letters
 - Claims Acknowledgement Letters
 - Letters requesting information necessary for processing of claims
 - Notifications of request for information from Providers necessary for processing of claims
- Explanation of Benefits (EOB) Copies
- ID Cards – Your school may **Opt-In** to having you receive an email when your ID Card is available. Once it is, you can choose how you'd like to get it (i.e. use the UHCSR Mobile Site to access your ID Card electronically, print your ID Card immediately off your own printer, or request a permanent ID Card be mailed to you).

Visit www.uhcsr.com/MyAccount today!

