Start spending more time on student health
Whatever your school – small, private, large, public, consortium or system – we have the knowledge that comes from decades of experience serving schools of all types. Our proprietary transition and implementation processes ensure a smooth start for your policy year and a seamless transition for your students.

UnitedHealthcare StudentResources:
We help students live healthier lives.
We help students live healthier lives

The landscape of student health insurance has become increasingly more complex. Our shared mission remains simple: helping your students stay healthy and stay in school.

Our student health plans include services that can help your students stay healthy – mentally and physically. Insured students’ health care needs are fully supported with easy access to information and resources that help them take an active role in managing their health.

We see school staff spending an increasing number of hours administering their student health insurance plans. We know those are hours better spent caring for students. Our innovative online tools let you spend more time on student health and less time on student health insurance.

Improving the health care system for everyone

As a recognized leader in the health and well-being industry, our goals are to:

- Improve the quality and effectiveness of health care for all insureds
- Enhance access to health benefits
- Create products and services that make health care more affordable
- Use technology to make the health care system easier to navigate

Our family of companies delivers innovative products and services to approximately 70 million Americans. Included in that number are over 400,000 students, protected through UnitedHealthcare StudentResources. UnitedHealthcare’s nationwide network includes 700,487 physicians and health care professionals, 80,000 dentists and 5,563 hospitals. Our pharmaceutical management programs provide more affordable access to drugs for 14.1 million people.

We’re committed to the delivery of quality care and its continual improvement. In fact, UnitedHealth Group made significant investments in research and development, technology and business process improvements – nearly $3 billion in the past five years. These investments led to changes that are improving the way care is delivered and administered across the entire industry.

Dedicated to the student market

For over 40 years, our people and processes have focused exclusively on student insurance plans and services. When we joined UnitedHealthcare, that focus got sharper. We’ve leveraged the best of UnitedHealthcare’s robust resources while continuing to build upon our singular expertise in serving colleges and universities with customized, flexible student insurance products and full administrative services.

We continue to deliver the market power of the nation’s largest health and wellness company to your campus. You’ll experience our best in class administration and the individualized attention of our consultative Account Executives and Client Service Specialists for unsurpassed service experience.

Our student insurance plans

Fully compliant with PPACA’s requirements, our student health plans continue to provide the quality protection your students need backed by the customer service and claims administration they deserve. With access to the largest preferred provider network with competitive service discounts, our plans will continue to protect your students throughout their academic careers. Students have full online access to the information needed to proactively manage their health and their health care including benefit details, claims status and Explanations of Benefits. Students can also access network provider look up, ancillary benefit details and access to our online health and wellness portal. This portal includes health estimators and calculators as well as self-guided online wellness programs including alcohol and tobacco use, weight loss, and behavioral modification programs.

More for your students

Because our student health insurance plans are designed specifically for students, every policy can include additional features such as telephonic support from registered nurses and student assistance specialists 24 hours a day, 7 days a week; global emergency medical assistance, dental or vision coverage and access to the UnitedHealth Allies® discount card program with point of service discounts on a wide range of health and wellness products and services.

Partner Center

Partner Center’s online applications simplify and streamline the administrative tasks necessary to successfully manage your student insurance program and your waiver program.

We know that interfacing with insurance companies can often be confusing and time consuming. Partner Center’s applications are intuitive and Partner Center users are fully supported with individualized training, context sensitive online help throughout the applications and a dedicated support team available via email or phone to assist with any issues.

Partner Center’s modules include online waiver management, eligibility list compilation, referrals, ledger billing for Student Health Center claims and eligibility data access.

Guiding the future of health care

UnitedHealthcare StudentResources, remains committed to helping students stay healthy and in school, and we are uniquely qualified to continue to meet that commitment.

UnitedHealthcare nationwide networks are highly competitive, our innovative eligibility and administrative systems are built specifically to support student insurance plans, and our employees are dedicated to the needs of the student market.

Our scale and potential to improve health makes us one of the most visible stewards of America’s vast health care system. Enmeshed with both important resources and responsibilities, we are involved on a daily basis in decision-making that has life-changing consequences for millions of Americans.

Everything we do is motivated by and springs from this position of trust and accountability. We work to bring greater quality, affordability, access and simplicity to the health care system – ensuring that the people we serve get quality care, as well as the guidance to make informed decisions about their care, health and well-being.
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